

INSTALLATION MANUAL

Stainless Steel Single Lever Mixer

- **GPR1000** - Stainless Steel Bench Mounted Basin Mixer with Yellow & Blue Printed Handle
- **GPR2000D** - Stainless Steel Bench Mounted Basin Mixer with Yellow & Blue Printed Care Handle
- **GPR3000** - Stainless Steel Bench Mounted Gooseneck Swivel Sink Mixer with Yellow & Blue Printed Handle
- **GPR3500** - Stainless Steel Bench Mounted Low Line Swivel Sink Mixer with Yellow & Blue Printed Handle
- **GPR3500D** - Stainless Steel Bench Mounted Low Line Swivel Sink Mixer with Yellow & Blue Printed Care Handle
- **GPR4000** - Stainless Steel Wall Mounted Concealed Shower Mixer with Yellow & Blue Printed Handle
- **GPR4000D** - Stainless Steel Wall Mounted Concealed Shower Mixer with Yellow & Blue Printed Care Handle



Unit 6, 20 - 28 Ricketty St, Mascot, NSW 2020 P: +612 9319 4422 F: +612 8088 7635 E: info@gentecaustralia.com.au

Note: The information provided is only a guide, actual product may differ. The information here should not be relied on without clarification with Gentec. Gentec reserves the right to make design changes at any time without notification. *Subject to terms and conditions, available at www.gentecaustralia.com.au/page/warranty

www.gentecaustralia.com.au

Product Range



GPR1000

Stainless Steel Bench Mounted Basin Mixer with Yellow & Blue Printed Handle

5 Star, 5.5 lpm



GPR2000D

Stainless Steel Bench Mounted Basin Mixer with Yellow & Blue Printed Care Handle

5 Star, 5.5 lpm



GPR3000

Stainless Steel Bench Mounted Gooseneck Swivel Sink Mixer with Yellow & Blue Printed Handle

4 Star, 7.5 lpm



GPR3500

Stainless Steel Bench Mounted Low Line Swivel Sink Mixer with Yellow & Blue Printed Handle

4 Star, 7.5 lpm

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**GPR3500D**

Stainless Steel Bench Mounted Low Line Swivel Sink Mixer with Yellow & Blue Printed Care Handle

4 Star, 7.5 lpm

**GPR4000**

Stainless Steel Wall Mounted Concealed Shower Mixer with Yellow & Blue Printed Handle

**GPR4000D**

Stainless Steel Wall Mounted Concealed Shower Mixer with Yellow & Blue Printed Care Handle

The GPure Rebel range is supplied with yellow and blue indicators. In the event you require red and blue indicators, please contact Gentec prior to placing your purchase order. This must be specified when purchasing the item.

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Instructions

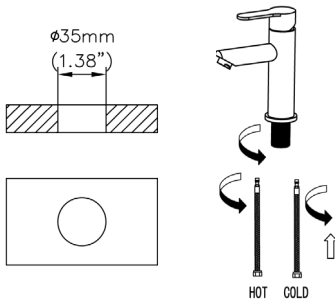
GPR1000, GPR2000D

Important Note

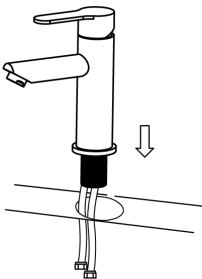
Mixer must be installed to the requirements of AS/NZS 3500 by a qualified plumber.

Before installing the tap check the **water pressure is between 150kPa and 450kPa.**

1. Drill a hole 34mm to 36mm where the tap is to be mounted.

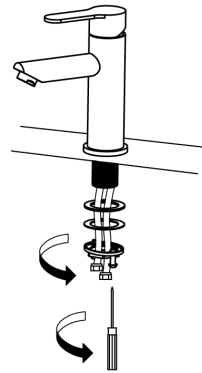


2. Screw in the two flexible hoses.
3. Place the tap unit in the pre-punched hole in the sink or basin with the flexible hoses going first.



- A. Please flush out new pipe work prior to connecting the new mixer.
- B. All mixers should be installed with isolating stop valves.

4. From underneath the basin, fix rubber seal, fixing plate and fixing nut by hand then use a screw driver to tighten both tension screws firmly. Ensure the tap set is firmly attached.



5. Connect the mixer to the water supply by connecting the two flexible hoses to the isolating stop valves.
6. After full connection to water supply, remove aerator and flush out before initial water test.
7. Replace the aerator.

Important Information

We do not recommend dismantling the internal parts of the tap set.

For any direct ablution fixture, it is important to allow for some form of temperature blending device. Refer to AS/NZS3500 Plumbing and drainage.

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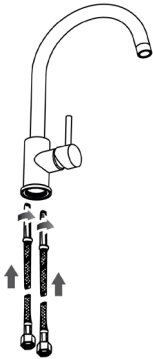
GPR3000

Important Note

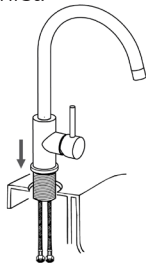
Mixer must be installed to the requirements of AS/NZS 3500 by a qualified plumber.

Before installing the tap check the **water pressure is between 150kPa and 450kPa.**

1. Drill a hole 34mm to 36mm where the tap is to be mounted.

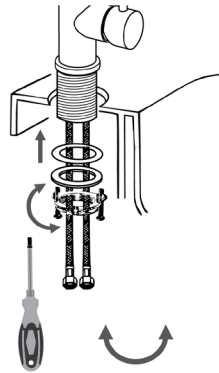


2. Screw in the two flexible hoses.
3. Place the tap unit in the pre-punched hole in the sink or basin with the flexible hoses going first.



- A. Please flush out new pipe work prior to connecting the new mixer.
- B. All mixers should be installed with isolating stop valves.

4. From underneath the basin, fix rubber seal, fixing plate and fixing nut by hand then use a screw driver to tighten both tension screws firmly. Ensure the tap set is firmly attached.



5. Connect the mixer to the water supply by connecting the two flexible hoses to the isolating stop valves.
6. After full connection to water supply, remove aerator and flush out before initial water test.
7. Replace the aerator.

Important Information

We do not recommend dismantling the internal parts of the tap set.

For any direct ablation fixture, it is important to allow for some form of temperature blending device. Refer to AS/NZS3500 Plumbing and drainage.

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Instructions

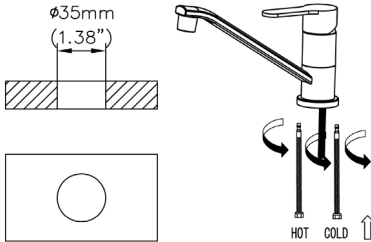
GPR3500, GPR3500D

Important Note

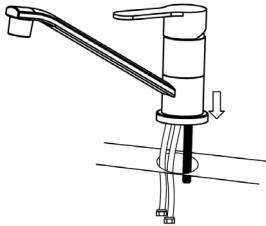
Mixer must be installed to the requirements of AS/NZS 3500 by a qualified plumber.

Before installing the tap check the **water pressure is between 150kPa and 450kPa.**

1. Drill a hole 34mm to 36mm where the tap is to be mounted.

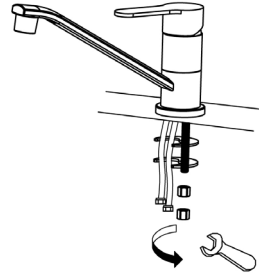


2. Screw in the two flexible hoses.
3. Place the tap unit in the pre-punched hole in the sink or basin with the flexible hoses going first.



- A. Please flush out new pipe work prior to connecting the new mixer.
- B. All mixers should be installed with isolating stop valves.

4. From underneath the basin, fix rubber seal, fixing plate and fixing nut by hand then use a screw driver to tighten both tension screws firmly. Ensure the tap set is firmly attached.



5. Connect the mixer to the water supply by connecting the two flexible hoses to the isolating stop valves.
6. After full connection to water supply, remove aerator and flush out before initial water test.
7. Replace the aerator.

Important Information

We do not recommend dismantling the internal parts of the tap set.

For any direct ablation fixture, it is important to allow for some form of temperature blending device. Refer to AS/NZS3500 Plumbing and drainage.

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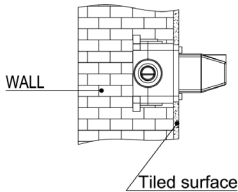
GPR4000, GPR4000D

Important Note

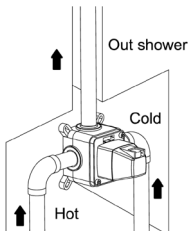
Mixer must be installed to the requirements of AS/NZS 3500 by a qualified plumber.

Before installing the tap check the **water pressure is between 150kPa and 450kPa.**

1. Fit the mixer body to a suitable mounting surface or noggin using supplied screws. Ensure the mixer body is installed square (using the spirit level on the cover) and recessed such that the cover plate sits flush on the finished wall. If you have additional wall finishings outside of standard installations, please ensure that this is taken into consideration when assessing the installation position of the in-wall mixer body. Ensure serviceable areas are accessible.

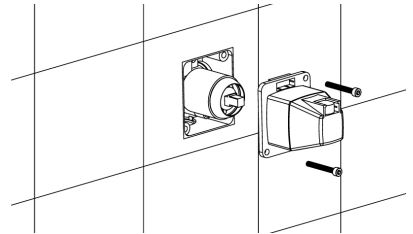


2. Ensure the in-wall mixer body is sealed and waterproofed such that water and moisture will not penetrate the wall. Make the inlet / outlet connections as per the below image. Do not remove the protective cover until ready to complete installation by installing cover plate and handle.

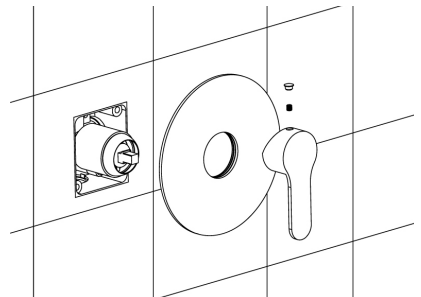


- A. Please flush out new pipe work prior to connecting the new mixer.
- B. All mixers should be installed with isolating stop valves.

3. Remove protective cover and apply a suitable sealant to the rear of the cover plate and install to the body.



4. Fit the handle to the cartridge, ensure it is fully engaged with the spindle. Tighten grub screw and replace handle button cover. Activate hot and cold water supplies and verify operation.



Important Information

We do not recommend dismantling the internal parts of the shower set.

For any direct ablution fixture, it is important to allow for some form of temperature blending device. Refer to AS/NZS3500 Plumbing and drainage.

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Warranty

GENTEC PRODUCT QUALITY WARRANTY

You have purchased a quality product from GENTEC Australia Pty Ltd ABN 581 552 50285).

GPure products are covered by a **5 year warranty on the construction of the product. A 12 month warranty over parts and labour on full assembly is provided, should the product be deemed faulty by the manufacturer.**

1. Warranty

1.1 This warranty is given by the Principal subject to the terms and conditions set out in this document.

1.2 The Principal warrants that the Goods are free from defects in materials and workmanship for the time period specified for the Goods in the Product Index. If Your Goods are found to be defective within that time, we will repair or replace the Goods.

1.3 This warranty does not cover accidental damage, wear and tear, consequential or incidental loss, or any damage caused by You, including if the Goods were not installed in accordance with the manufacturer's instructions, the PCA and AS/ NZS3500.

1.4 You are required to service the Goods regularly. Failure to do so may cause this warranty to be voided.

2. Procedure

2.1. If you consider that the Goods are defective, you must cease use of the Goods immediately and provide notice to the Principal in writing as soon as is reasonably practicable after discovering the alleged defect (Warranty Claim).

2.2. All warranty claims must be sent to info@gentecaustralia.com.au. The Warranty Claim referred to in clause 2.1 must state the following:

- 2.2.1 the alleged defective Goods;
- 2.2.2 what the alleged defects are;

2.2.3 where the Goods are located;

2.2.4 when the Goods were purchased

2.2.5 the invoice number relating to the purchase of the Goods;

2.2.6 whether the main water to the unit is able to be turned off;

2.2.7 include pictures of the alleged defect; and a reasonable time.

2.2.8 completed credit card authorisation in the form set out in Schedule 2 to these conditions accepting liability in accordance with clause 2.6 if the product is not faulty.

2.3 The Principal will, on receipt of a notice in accordance with clause 2.2, issue a case number for the investigation of the alleged defective Goods.

2.4 In the event that the Goods are to be returned to the Principal You may bring or send them to one of our service locations or sites. If the cost of returning the goods to us is significant because of the nature of the failure or because of the size or height of the goods, the Principal will collect the goods from you within a reasonable time of You providing notice in accordance with clause 2.2. If the cost of returning the Goods to us is not significant, you are responsible for this cost (although, you are entitled to compensation for reasonably foreseeable costs incurred because of the defect, including the cost of returning the goods to us for repair, replacement or return).

2.5 In the event that the Principal or its agent are required to inspect the Goods at the location of their use or storage, You will be required to complete a 'Technical Support and Service Request Form' which will be provided to you by our Customer Service Team, please ensure that the Technical Support and Service Request Form is lodged via info@gentecaustralia.com.au. Following

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receipt of the Technical Support and Service Request Form, we will contact you and arrange a time to inspect the defective Goods at the location of their use or storage. On reasonable notice, allow the Principal to inspect the allegedly defective Goods at the location of their use or storage.

2.6 You are responsible for Your expenses relating to a warranty claim, except as otherwise provided for in this document. If the Principal is required to attend Your site to inspect the Goods, and it is found that there is no defect or the defect has been caused by the circumstances listed in clause 1.3, You will be responsible for the Principal's reasonable costs of attending Your site. Where reasonably possible, we will notify you to give you the option of paying for a repair or replacement (however, we have no obligation to do so). We will also provide you with all relevant information associated with obtaining a repair or replacement of the good (including the costs involved and how the repair or replacement will be performed).

2.7 If the Principal agrees that the Goods are defective, they will be replaced or repaired within a reasonable time.

2.8 You have a duty to mitigate your loss in relation to a Warranty Claim. You must notify the Principal of major failures of the Goods within 3 business days of you becoming aware of such major failure. If you fail to notify us within this timeframe, then we disclaim all liability for consequential or indirect loss as well as losses of revenue or profits.

2.9 For the avoidance of doubt, it is in the Principal's sole discretion as to whether or not the Goods are defective and therefore covered by the warranty provided in this document. Any invoices for services or replacement products will not be paid for by the Principal without prior written authorisation.

3. Mandatory Warranties

3.1 The Goods come with guarantees that cannot be excluded under the Australian

Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Goods repaired or replaced if the Goods fail to be of acceptable quality and the failure does not amount to a major failure.

4. Exclusion of Warranties and Limitation of Liability

4.1. Except as may be set out in this document and the Quote, the Principal make no express warranties or representations in relation to the Goods or their delivery.

4.2. To the full extent permitted by law, the Principal:

4.2.1 excludes all implied warranties and conditions under statute or general law as to merchantability, description, quality, suitability, fitness for purpose or otherwise;

4.2.2 is not liable for loss of profit, indirect, consequential or incidental loss, damage or injury in connection with the Goods;

4.2.3 is not liable for the labour costs associated with replacing the Goods;

4.2.4 is not be liable for any transport or freight costs in relation to any warranty claim and the repair or replacement of the Goods;

4.2.5 limits its liability in connection with the Goods (however arising, whether in tort, contract or otherwise) at its option and sole discretion to:

4.2.5.1 replace the Goods or the supply of its equivalent;

4.2.5.2 repair the Goods;

4.2.5.3 pay for the cost of replacing the Goods or acquiring their equivalent; or

4.2.5.4 pay for the cost of having the Goods repaired.

*Use water pressure between 150kPa and 450 kPa

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Warranty

4.3 The warranties given by the Principal will not apply in the event of defects, failures or other matters regarding the goods where due to:

4.3.1 an act, default, omission or representation made by some other person, excluding Gentec or its manufacturer (for example, damage caused by the misuse or mistreatment of the good by the customer or someone else);

4.3.2 without limitation to (4.3.1) above, a failure to install the goods in accordance with any plumbing codes of practice prescribed by an Australian Federal or State Government body or organisation (including regulators), any plumbing codes of practice generally or any guidelines or instructions issued by the Principal in relation to the Goods; or

4.3.3 a cause independent of human control that occurs after the goods left our control.

4.4 Any of the warranties given by the Principal may be voided by failing to comply with the directions set out in the various user manuals or other instructional material provided to You by the Principal in relation to specific Goods.

4.5 However, nothing in this clause will prevent You from exercising any rights which You may have under the Competition and Consumer Act 2010 or any other law which cannot by law be excluded or modified by agreement.

5. Notices

5.1 Any notice in connection with this document must be given in writing.

5.2 Any notice in connection with this document is taken to be received:

5.2.1 if hand-delivered, on delivery;

5.2.2 if faxed, at the local time (in a place of receipt of that fax) which then

equates to the then time at which the fax is sent as shown on the transmission report which is produced by the machine from which that fax is sent and which confirms transmission of that fax in its entirety unless that local time is not a Business Day, or is after 5pm on a Business Day, in which case that communication will be deemed to have been received at 9am on the next Business Day;

5.2.3 if emailed, at the local time (in a place of receipt of that email) which then equates to the then time at which the email is sent as shown on the transmission report which is produced by the computer from which that email is sent and which confirms transmission of that email in its entirety unless that local time is not a Business Day, or is after 5 pm on a Business Day, in which case that communication will be deemed to have been received at 9 am on the next Business Day; and

5.2.4 if posted, seven (7) days after being placed in the post; unless a later date is specified in it, and takes effect on the date it is taken to be received.

5.3 The address for any notice to be delivered to the Principal is as follows:

**Unit 6, 20-28 Ricketty St, Mascot,
Sydney, NSW 2020.**

info@gentecaustralia.com.au

P: +612 9319 4422

F: +612 8088 7635

***Regular service must be carried out on the product to avoid product failure.**

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GPURE REBEL RANGE

Installation is subject to the regulatory requirements of the plumbing code of Australia associated to AS/NZS 3500.4 (Taps). The installer must install Gentec products with good practice. This includes adequate membrane & waterproofing as well as leak free joints when and if required.

Maximum Inlet pressure: 500 kPa

Manufacturers recommended pressure:
350 kPa

Installation: Refer to manufacturer's instructions for installation

Water quality: Manufacturer recommends an in-line strainer and pressure reducing valve is installed to ensure optimum inlet water quality

Suitable for indoor use only

Temperature recommendation:
Maximum temperature: 80°C
Minimum temperature: 5°C

Material: Stainless Steel (304)

Mounting: Wall, bench or in line installation

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